

Hardware & Software Server Requirements for: **DocRecord Document Repository, DocRecord eForms-Workflow**

(Note: Customer must provide at least 1 dedicated server environment with the configuration listed below.)

Concurrent Users or Daily Document Volume (Pages) ⁶	1 to 49	50 to 99	100 to 249	250 to 499	500 to 999	1,000 +
CPUs (Each processor must be 2 GHz or faster)	2	4	6	8	16	32
RAM	8 GB	12 GB	16 GB	24 GB	32 GB	64 GB
Microsoft SQL Server Edition	Express	Standard				Enterprise
Separate Database Server	No		Yes			
Operating System Platforms	Microsoft Windows Server 2012, 2012 R2, 2016, 2019 (Standard Edition or Higher). 64-bit only.					
Database Server	Microsoft SQL Server 2012, 2014, 2016 (Express Edition or Higher) ^{2, 3, 4}					
Microsoft .NET Framework	Microsoft .NET Framework 4.7.2					
Windows Domain Environment or Windows Workgroup Environment	In a domain environment with Active Directory, the DocRecord server environment must be joined to the same Windows domain as each client environment accessing DocRecord. In a workgroup environment, the DocRecord server environment must be joined to the same Windows workgroup as each client environment accessing DocRecord. ⁵					
ODBC Driver	If using a DocRecord feature involving an ODBC driver (e.g. auto populate, dynamic choice list, etc.), the ODBC driver for that data source must be 64-bit.					
Additional Requirements	3 GB of free hard disk space for installation files. ¹ Uses TCP ports: 80, 443, 1500, 8081, 8082, 19821. A domain controller server may NOT be used as the server environment for the DocRecord Document Server.					

Hardware & Software Server Requirements for: **DocRecord Capture (and/or MFP Document Security in DocRecord v6.5)**

(Note: Customer must provide 1 dedicated server environment for each required Capture Server instance, as indicated below.)

Daily Document Volume (Pages) ⁶	1 to 10,000	10,001 to 20,000	20,001 to 30,000	30,001 to 40,000	40,001 to 50,000
Capture Server Instances	1	2	3	4	5
CPUs (Each processor must be 2 GHz or faster)	2 CPUs or greater				
RAM	8 GB of system RAM or greater				
Operating System Platforms	Microsoft Windows Server 2012, 2012 R2, 2016, 2019 (Standard Edition or Higher). 64-bit only.				
Microsoft .NET Framework	Microsoft .NET Framework 4.7.2				
Windows Domain Environment or Windows Workgroup Environment	In a domain environment with Active Directory, the DocRecord server environment must be joined to the same Windows domain as each client environment accessing DocRecord. In a workgroup environment, the DocRecord server environment must be joined to the same Windows workgroup as each client environment accessing DocRecord.				
ODBC Driver	If using a DocRecord feature involving an ODBC driver (e.g. auto populate, dynamic choice list, etc.), the ODBC driver for that data source must be 64-bit.				
Additional Requirements	1 GB of free hard disk space for installation files. ¹ Uses TCP ports: 21111. A domain controller server may NOT be used as the server environment for the DocRecord Capture Server.				

Hardware & Software Server Requirements for: **DocRecord Clients**

(Note: Each Windows workstation running a DocRecord client application requires the configuration listed below.)

	Desktop Client	Office Extension	Index Station	Application Extender	Web Client
CPUs (Each processor must be 2 GHz or faster)	2 CPUs or greater				Any device with an HTML5 supported browser. Note: Internet Explorer 11 is not fully supported due to its limitations with HTML5 compatibility.
RAM	2 GB of system RAM				
Operating System Platforms	Microsoft Windows 8.1, 10 (Professional / Pro Edition or Higher). 64-bit recommended.				
Microsoft .NET Framework	Microsoft .NET Framework 4.7.2				
DocRecord Office Extension Requirements	Microsoft Office 2010, 2013, 2016 (Professional Edition or Higher)				
Additional Requirements	500 MB of free hard disk space for installation files. ¹				

Summary of Infrastructure Responsibilities

	Customer	Prism Software	Notes
DocRecord Software Licenses		•	Licenses provided by Prism upon receipt of order along with software download link.
All Required Hardware and Server Environments	•		Includes installation of server hardware, Windows OS, network configuration, and joining to a Windows domain or workgroup.
Microsoft SQL Server	•		Install (or provide existing) SQL Server instance for use with DocRecord, including SQL Server Management Studio.
Microsoft .NET Framework	•		Install Microsoft .NET Framework (obtained from Microsoft) in server and client environments used with DocRecord.
ODBC Driver	•		Install and configure 64-bit Windows ODBC drivers for data sources used with DocRecord.
Microsoft Office	•		Install Microsoft Office in client environments requiring the DocRecord Office Extension.
Installation of DocRecord Client Applications	•		Install required DocRecord client applications (see DocRecord Clients chart above).

¹ Additional hard disk space may be required for storage for actual documents and data.

² Used for DocRecord database; purchased, installed, and maintained by customer.

³ If you are using the SQL Server Express Edition, please note that there are various limitations including a database size limit and the inability to scale up in terms of performance. For this reason, the Standard Edition or higher is recommended for use with DocRecord. In addition, when the database size limit of the Express Edition is eventually reached and an upgrade to a full edition of SQL Server is required, the customer shall be solely responsible for performing this upgrade.

⁴ If the customer would like Prism to assist with this SQL Server upgrade process, Prism professional services must be purchased as billable hours. If you are licensing under the Server/CAL model then at least 1 CAL license is required for each DocRecord concurrent user.

⁵ In a workgroup environment, there is a maximum number of fifteen (15) users permitted.

⁶ Refers to a 24 hour processing period. For a daily document volume of more than 50,000 pages, please contact Prism Support.

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